



Small Business Friendly

An initiative of the Small Business
Development Corporation

Small Business Charter

The **Town of Claremont** is committed to supporting our local
small business community by:

- recognising it as an important stakeholder and consulting regularly
- understanding how small businesses operate, their needs, goals and key challenges
- providing clear service standards, setting out what we will do to support local business
- giving clear advice and guidance to help business owners meet their regulatory obligations
- regularly reviewing our policies to check for 'small business friendliness'
- taking reasonable action to limit unnecessary administrative burdens
- ensuring prompt payment of small business invoices
- providing networking and other development opportunities for local business owners
- establishing a business advisory group to assist us in understanding the needs of local business
- managing disputes in a timely and cost effective manner



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GOVERNMENT OF
WESTERN AUSTRALIA