

TOWN OF CLAREMONT

Underground Power Project 2018 | PROJECT START-UP



30 April, 2018



Dear Town of Claremont Property Owners & Residents

We are pleased to inform you that the overhead power lines in your area, are due to be replaced with a new underground network as part of the Claremont Underground Power Project (UGP).

The works to underground the power supply in your neighbourhood will commence in May 2018. The project will run for approximately 13 months with a planned completion around June 2019, weather and contractor conditions permitting.

Within this newsletter you will find information about the project stages, payment options and who to contact for any queries or further information.

The Town is very supportive and committed to this major project. The benefits underground power will deliver to property owners and residents include; reliable power supplies, streetscape enhancements and a safer and more secure environment. When the project is complete, all residential properties within the Town of Claremont will be enjoying these benefits.

The project will be funded two thirds by the Town, with the remaining third being contributed by property owners in the area. This equates to \$3500 per household which I am happy to write is in similar proportion to when the Town undertook a similar project in the south ward more than 15 years ago. Those households with an underground power connection from the pole to the household receive a 10% discount.

We are looking forward to the completion of underground power in your neighbourhood and would like to thank you in advance for your understanding and patience while works are in progress.

Jock Barker
Mayor



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PROJECT STAGES

The Town, along with Western Power, has been preparing the north east Claremont area for the installation of underground power. The works will commence in May 2018 and will take approximately 13 months to complete. Throughout the project you will receive notification from the Western Power contractor to advise you of upcoming works in your street.

Below is a list of the project stages and the advices you can expect to receive. Each advice notice will have information about the work and the contractor's phone number so queries can be dealt with quickly. In addition to this newsletter, there will be project updates posted on Town of Claremont's website www.claremont.wa.gov.au and www.westernpower.com.au/underground-power-projects.

STAGE 1 PROPERTY SERVICE INSTALLATION

A new underground cable will be installed from the front boundary Connection Pillar to the meter box of each property that presently has an overhead connection. A *Property Service Installation Advice* will be delivered to the property a few days beforehand and the work should only take a day or two.

STAGE 2 STREET SERVICES INSTALLATION

Power cables will be installed under the verge in each street using directional drilling to minimise impact. A number of holes are necessary for the drilling process, cable jointing and the connection of Pillars to the system. Most street services work, including verge reinstatements, should be completed within 21 days, however work may take longer near equipment cabinets or on street corners. Occupiers will be advised of any restrictions of access to their properties or any necessary street closures. A *Street Services Installation Advice* will be delivered to the property a few days before this work commences.

STAGE 3 CHANGEOVER OF SERVICES

Once the Property and Street Services installations in your Zone have been completed, changeover from the existing overhead to the new underground system will take place. Occupiers will be notified a few days beforehand detailing the process.

COMPLETION OF CABLE INSTALLATION WORK

After the cable installation work has been completed, a *Cable Installation Completion Advice* will be delivered to each property confirming that work is complete in and around the property.

STAGE 4 WIRES & POLES REMOVAL

This will take place after all properties have been changed over to the underground network however please be aware, some poles and wires may need to remain longer as they are supplying other streets that are yet changed over.

Notice of removal of wires and poles in your street will be delivered 3 days prior to commencing works.

STREETLIGHTS

The new streetlights are generally located near the edge of the roadway, and are generally placed on the extensions of side boundaries alternating on both sides of the road. Their locations are often different to the old streetlights to align with relevant Australian Standards. The new streetlights will be installed and switched on in stages as the new circuits are energised, however some lights that may conflict with the old overhead system cannot be installed until the overhead network has been removed.

CONNECTION PILLARS

Green Connection Pillars are installed as part of the Street Services work. Connection Pillars are located just inside the front boundary of the property. Typically they are installed in the front corner of every second property wherever possible to serve two properties or more. The locations of the Connection Pillars are the most appropriate in terms of the existing infrastructure and practical installation of the property service.

Approximately 10% of the Connection Pillars are universal pillars these are larger because they contain circuit control equipment. The system designers have determined their locations, as they are essential for the management of the network in the area.

REINSTATEMENTS AND REPAIRS

These works are a major civil/electrical project and even with the non-invasive methods used, some verge and front garden disruption will occur. To assist the reinstatement process, the condition of all verges and work areas will be recorded prior to work commencing.

Property owners/occupiers should direct any concerns or requests to the contractor, as they are responsible for all reinstatements and repairs. The various advices delivered during the project will contain the contractor's contact details.

Property owners/occupiers can also contact Western Power or Town of Claremont on the numbers listed overleaf if they have any further concerns.

Property owners/occupiers will not be reimbursed for work done by any other party to reinstate or repair damage caused by the contractor during the work without the contractor's prior authorisation. Property owners/occupiers are encouraged to carry out minor reinstatements or repairs if they wish at their own cost. The contractors reserve the right to charge for time taken to investigate complaints that are subsequently shown to be clearly unrelated to the underground power work.

TRANSMISSION LINES

Due to excessive costs, the Western Power transmission lines along parts of Alfred Road, Brockway Road, Claremont Crescent and Ashton Avenue will not be removed however, all distribution lines that service home and street lights will be removed.

PAYMENT OPTIONS

Property owners will receive their UGP invoice in late July/early August 2018, separately and after the Rates Notice has been issued.

There are 2 payments options to choose from:

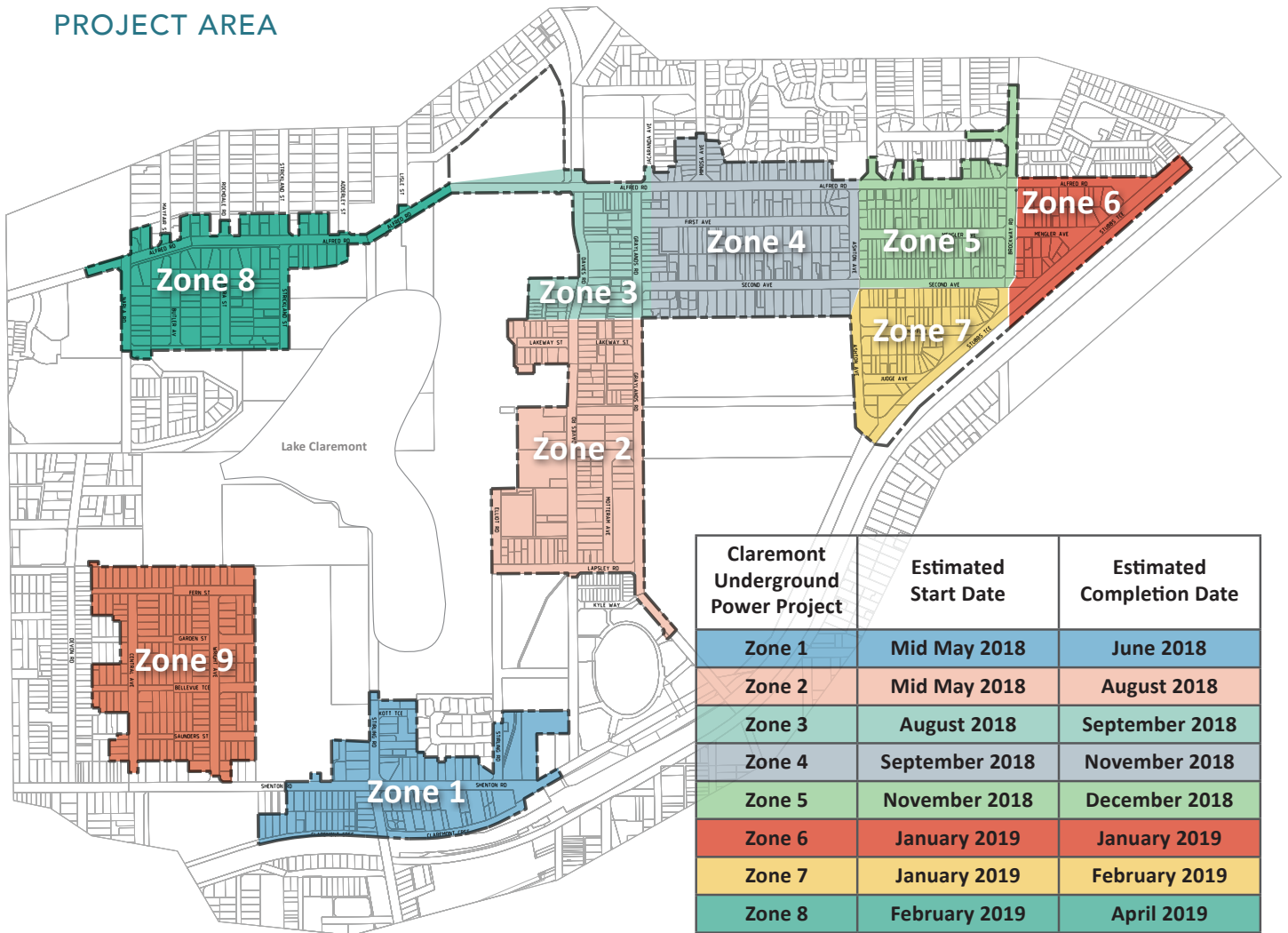
- One off payment for the total amount due or
- Quarterly payments over 5 years

Eligible pensioners and seniors may be entitled to a rebate subject to the entitlement being registered with the Town.

Further payment details will be provide to property owners in June 2018.

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PROJECT AREA



Claremont Underground Power Project	Estimated Start Date	Estimated Completion Date
Zone 1	Mid May 2018	June 2018
Zone 2	Mid May 2018	August 2018
Zone 3	August 2018	September 2018
Zone 4	September 2018	November 2018
Zone 5	November 2018	December 2018
Zone 6	January 2019	January 2019
Zone 7	January 2019	February 2019
Zone 8	February 2019	April 2019
Zone 9	March 2019	May 2019
Project Completion		June 2019

FURTHER INFORMATION

For further information including project updates and frequently asked questions, please visit the Town of Claremont website.

CONTACT DETAILS

WESTERN POWER
Telephone: 13 10 87
westernpower.com.au/community/work-in-your-area/underground-power

TOWN OF CLAREMONT
www.claremont.wa.gov.au
Telephone: 9285 4300
Email: toc@claremont.wa.gov.au

PLEASE RETAIN THIS NEWSLETTER UNTIL THE WORKS ARE COMPLETE